

// ENVIRONMENTAL DIVISION



Custard's Environmental Services Division, established more than three decades ago, is one of the oldest emergency response management units in the US. We have never been affiliated with any cleanup contractor and as third-party, impartial managers of environmental claims, we ensure the most cost effective and efficient responses possible.

With one call to Custard's Environmental Hotline, you can take care of any environmental loss in the US or southern Canada. Your incident is handled by degreed environmental professionals (geologists, engineers, etc.) who are also licensed adjusters. Our professionals have decades of hands-on experience handling all types of environmental assessments and cleanups.

We have no exclusive contracts with our clients as we believe we should earn your trust and business with every assignment made. We are motivated to save you money and limit your environmental liability on every response we manage.

Custard maintains an ever-changing database of hundreds of pre-qualified environmental contractors. We have negotiated reduced pricing with those contractors and pass those savings directly to you. We do not mark up any costs and our fees are not based on the size of the cleanup invoice. When fees are based on a percentage of the cleanup costs or when contractors' invoices are marked up, there is little or no incentive to limit the scope and cost of a remediation.

While transportation losses represent the largest percentage of Custard's Environmental Division assignments, our environmental adjusters are also experienced in handling other types of environmental issues including, but not limited to:

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| <input type="checkbox"/> Underground & Aboveground Storage Tank (UST & AST) releases | <input type="checkbox"/> Fire Department Invoice Audits |
| <input type="checkbox"/> Environmental Facility Audits | <input type="checkbox"/> Heating Oil Tank Assessments and Remediations |
| <input type="checkbox"/> Hazardous & Non-hazardous Waste Profiling & Disposal | <input type="checkbox"/> Asbestos Inspections, Removals & Evaluations |
| <input type="checkbox"/> Soil Contaminant Assessments & Remediations | <input type="checkbox"/> Mold & Indoor Air Quality Assessments & Remediations |
| <input type="checkbox"/> Groundwater & Surface Water Assessments & Remediations | <input type="checkbox"/> Forensic Auditing of Scopes & Invoices |

Let us show you how Custard's Environmental Services Division can save you as much as 30% or more on your environmental spills/losses. Contact us today for details.



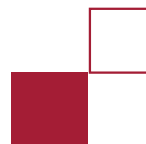
FOR ADDITIONAL INFORMATION ON CUSTARD'S ENVIRONMENTAL DIVISION, PLEASE CONTACT:

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ENVIRONMENTAL HOTLINE 1(866) 289-3824
Or Nationwide 24 Hour Custard HOTLINE 1(888) CUSTARD
OR 1(800) 457-3390 www.custard.com

